**USER MEETING QUESTIONS - 22/02/2017**

1. **How would you like us to handle the refund/replacement of an order if the customer is not happy with the product they receive?**

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1. **Are the chefs separate staff to the front of house? Do they deal directly with customers who collect their order in person?**

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1. **What is the most amount of chefs that will be working at once?**

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1. **How long does it take a pizza to be made/cooked?**

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1. **What is your preferred way to retrieve feedback from customers? Email after order or quick survey on website after delivery tracker has finished?**

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